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April 8, 2013

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk/Administrator
The Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: South Carolina Disconnection Report of Service Terminations
Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, Progress Energy Carolinas, Inc. hereby provides its South Carolina Disconnection Report of Service Terminations for the period January 2013 through March 2013.

The attached information contains the total number of customers whose services have been terminated, the daily number of customers' services that have been involuntarily terminated and the reasons (i.e., nonpayment of bill or deferred payment agreement and fraud or tampering), and the average duration of service interruptions.

If you have any questions, please let me know.

Respectfully submitted,

A handwritten signature in black ink that reads 'Timika Shafeek-Horton'. The signature is fluid and cursive.
Timika Shafeek-Horton

Attachment

cc: John Flitter
Courtney Edwards

Progress Energy Service Company, LLC
P. O. Box 1551
Raleigh, NC 27602

Progress Energy Carolinas, Inc.
Quarterly Report on South Carolina Involuntary Disconnects
(First Quarter 2013)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
January 2013	2035
February 2013	1907
March 2013	1621

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

January 2013			February 2013			March 2013		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1			1	47		1	50	1
2	89	1	2			2		
3	91	1	3			3		1
4	75	1	4	63	2	4	49	1
5		1	5	112	2	5	15	1
6			6	121	2	6	136	
7	73	1	7	128	2	7	91	1
8	87		8	72	1	8	59	
9	49	2	9			9		
10	66	1	10			10		1
11	86	1	11	93		11	108	
12			12	114	1	12	54	2
13			13	156	1	13	81	5
14	81		14	91	1	14	121	2
15	94	2	15	92	1	15	65	1
16	98		16			16		
17	110	1	17			17		
18	13	1	18	1	1	18	56	2
19			19	127		19	95	
20			20	116		20	98	
21	4		21	115	3	21	109	
22	101		22	92	2	22	75	3
23	155		23			23		
24	169	1	24			24		
25	17	1	25	77		25	66	3
26		1	26	77		26	86	
27			27	101		27	146	1
28	121	1	28	91	2	28	28	4
29	159	1	29			29		1
30	147		30			30		
31	133		31			31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	January	February	March
Non payment	2017	1886	1588
Hazard	18	21	31

- 4) Average duration of involuntary terminations:

0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."